

Notice Inviting e-Tender



आरोग्यम् परमं सुखम्

ALL INDIA INSTITUTE OF MEDICAL SCIENCES DEOGHAR

(An Autonomous body under MoHFW, Govt. of India)

TENDER

DOCUMENT FOR

PROVISION OF AUDIOLOGY & SPEECH REHABILITATION ROOM

FOR

ENT

DEPARTMENT

AT

AIIMS, DEOGHAR

NOTICE INVITING TENDER “PROVISION OF AUDIOLOGY & SPEECH REHABILITATION ROOM FOR ENT DEPARTMENT” AT AIIMS, DEOGHAR

Director, ALL INDIA INSTITUTE OF MEDICAL SCIENCES, DEOGHAR invites online tenders “For PROVISION OF AUDIOLOGY & SPEECH REHABILITATION ROOM FOR ENT DEPARTMENT at AIIMS DEOGHAR permanent campus as detailed below in complete accordance with enclosed tender document.

1. The salient terms & conditions of the bid are stated below:

Advertised Tender Enquiry No.:	AIIMS/DEO/ENT/2024-25/08
Brief Description of Goods:	Tender for PROVISION OF AUDIOLOGY & SPEECH REHABILITATION ROOM for AIIMS Deoghar
Type of BID	Online Two Bid system
DATE OF ISSUE OF TENDER FORM WITH DOCUMENT	: From 17/03/2025, 04:00 PM.
DATE & TIME FOR SUBMISSION OF TENDER DOCUMENT	: From 17/03/2025, 04:00 PM. to 14/04/2025, 05:00 PM.
DATE OF PRE-BID MEETING	: On 02/04/2025, 02:00 PM
DATE & TIME FOR OPENING OF TENDER DOCUMENT	: On 16/04/2025, 11:00 AM
TENDER FEE	DD for an amount of Rs.1500/-(Rupees Fifteen Hundred only) (non-refundable) from Nationalized/Scheduled bank drawn in favor of AIIMS, Deoghar and payable at Deoghar has to be submitted offline (Scanned copy of DD to be uploaded online) towards tender document fees failing which the tender/bid will be rejected. Bidders are requested to write their name and full address at the back of the DD submitted.
EMD	Rs. 60,000/-
PBG	Rs. 9,00,000/-
For viewing only detailed NIT and Qualifying Requirement, bidders may also visit our website	AIIMS Deoghar official website

Contents

Government of India, Ministry of Health & Family Welfare
AIIMS, Deoghar

Name of Work: **PROVISION OF AUDIOLIGY & SPEECH REHABILITATION ROOM for
Dept. of ENT (OPD) at Hospital Complex, AIIMS Deoghar.**

INDEX

1. Cover page	01 & 02
2. Index	03
3. Introduction	04
4. Notice Inviting e-Tender	05 & 06
5. Critical date sheet	07
6. Eligibility criteria	08 & 09
7. General Rules & Directions	10 to 12
8. Special conditions of contract	13 to 15
9. Specifications of sound treated Audiology room	16 to 18
10. Technical Specifications of Audiology and speech room	19 & 20
11. Rates of Investigations	21
12. Price bid	22
13. Liability of bidder	23 & 24
14. Scope of Work	25
15. Terms and conditions for Hearing AIDS	26 to 29
16. Instructions for Online Bid Submission	30 to 34
17. Form for detailed information by bidder	35
18. Declarations to be given by the vendor	36
19. Form for details of all works done	37
20. Affidavit	38
21. Agreement	39 to 44
22. Form of Performance security guarantee	45- 46
23. No Deviation Certificate	47
24. Power of Attorney	48
25. Price Justification	49

आरोग्यम् - परमं सुखम्

Introduction

Otology cases constitute a major part of ENT cases and the diagnosis of such cases along with their treatments needs strong support from the audiology labs. Cochlear Implant program is also an integral part of otology which needs audiological services. Many patients of this part of our country needs cochlear implants. Patient who had to go outside Jharkhand to get themselves operated will get these services at AIIMS Deoghar at reasonable cost.

Unfortunately, Cochlear Implants does not end at the surgical interventions. The real work starts after the surgery which includes extensive rehabilitation services in terms of speech therapy for at least 1-2 years.

Audiology and speech services are an integral part of ENT dept. The increasing load to audiology services is well established at AIIMS, Deoghar which is evident from long waiting for all the procedure. To cater the existing load, it has been decided by the competent authority that a provision of audiometry and rehabilitation room at hospital building to me made to provide improved access to Audiology & Speech rehabilitation service.

Audiology & Speech rehabilitation service:

- (i) Service Provider should provide medical human resource, Audiology & Speech rehabilitation service, ENT equipment's along with infrastructure, ENT Instruments, spares, electricity, internet and consumables.
- (ii) AIIMS, Deoghar will provide space in Hospitals and will take rent for the space provided.

Purpose of the room:

To perform the various audiological tests in the sound treated environment.

DESIGN OBJECTIVE:

- The intent of the ambient noise level requirements in the standard is to assure that the hearing test is conducted in an environment that will assure valid and accurate test results. This implies that the test environment must be in compliance with the stated background levels every time an audiometric test is performed.
- The room constructed shall be frequency balanced having various frequency panels for quality speech and high acoustical integrity.

Space for the audiometry room: Total area would be 254.20 square feet.

NOTICE INVITING TENDERS



आरोग्यम् परमं सुखम्

ALL INDIA INSTITUTE OF MEDICAL SCIENCES DEOGHAR

(An Autonomous body under MoHFW, Govt. of India)

“Notice Inviting Tender for PROVISION OF AUDIOLOGY & SPEECH REHABILITATION ROOM for Dept. of ENT (OPD) AIIMS DEOGHAR”

Tender Notice

Tender No. AIIMS/DEO/ENT/2024-25/08 audiology & speech room,

Public Tender

The Director, AIIMS Deoghar invites Tenders in Two Bid System (i.e., Technical and Financial Bid) from reputed, experienced original Manufacturer/authorized distributors of the following equipment's through online – procurement portal i.e., CPP Portal

Table 1: -

Sr. No.	Item Description	Tentative Cost	EMD
1	PROVISION OF AUDIOLOGY & SPEECH REHABILITATION ROOM FOR ENT DEPARTMENT	Rs. 30,00,000 approx.	Rs.60000

Tenderer needs to deposit the EMD Amount in the Form of FDR/Bank Guarantee/DD in favour of “Director, AIIMS Deoghar”, Payable at Deoghar before last of submission of Tender.

Bidders can download complete set of bidding document from e-procurement platform (AIIMS Deoghar website)

The Tender notice and Tender documents are also available in our website: <https://www.aiimsdeoghar.edu.in/>

Bidders must submit the bids online by uploading all the required documents through CPP PORTAL. Bids for this tender will be accepted through online only. Manual bids will not be accepted under any circumstances.

The Director, AIIMS Deoghar reserves the right to accept or reject any quotation in full or part thereof without assigning any reason.

Faculty Incharge Tender
For & on behalf of Director,
AIIMS Deoghar

Manual bids will not be accepted under any circumstances

Notice Inviting Tender for Audiology & Speech Rehabilitation Room for Department of ENT of AIIMS DEOGHAR

1. All India Institute of Medical Sciences, Deoghar (AIIMS Deoghar) invites bids from reputed, experienced, and financially sound Companies/Firms/Agencies having substantial experience in the field of audiology diagnostic services and dispensing/fitting of multi brand hearing aids as per the requirement of the patients for Tender for 'Provision of Audiology and speech Rehabilitation Services' at AIIMS Deoghar for ENT department of the Institute. Those who are in the similar business for the last three years and providing the same service to Central/State Govt. /Reputed Private Hospitals more than 500 bedded or autonomous bodies may participate.
2. AIIMS Deoghar reserves the right to amend or withdraw any of the terms and conditions contained in the Tender Document including quantity/number of items to be supplied or to reject any or all tenders without giving any notice or assigning any reason. The decision of the Director, AIIMS Deoghar in this regard shall be final.
3. The interested Companies/Firms/Agencies will have to upload their bid complete in all respect along with Earnest Money Deposit (EMD) as per schedule of requirement in the form of Demand Draft issued in favour of AIIMS, Deoghar, drawn on any scheduled bank payable at Deoghar. The bids received after this deadline shall not be entertained under any circumstances whatsoever. In case of delay, the Institute will not be responsible.
NOTE: The EMD and Tender Fee draft must be enclosed and uploaded, failing which the tender shall be rejected forthwith.
4. Any future clarification(s) and / or corrigendum(s) shall be communicated by the Faculty Incharge, Tender through the mail id: procurement@aiimsdeoghar.edu.in.

(Faculty-in-charge)
Tender, AIIMS Deoghar

1. Critical Date sheet:

S. No	Particulars	Date & Time
I.	Published Date	17/03/2025, 04:00 PM
II.	Pre-Bid meeting	02/04/2025, 02:00 PM
III.	Bid Document Download / Sale Start Date	17/03/2025, 04:00 PM
IV.	Bid Submission Start Date	17/03/2025, 04:00 PM
V.	Bid Document Download / Sale End Date	14/04/2025, 05:00 PM
VI.	Seek Clarification Start Date	17/03/2025, 04:00 PM
VII.	Seek Clarification End Date	02/04/2025, 02:00 PM
III.	Bid Submission End Date	14/04/2025, 05:00 PM
IX.	Bid Opening Date	16/04/2025, 11:00 AM
X.	Price Bid Opening Date & Time	Date & time to be intimated later



आरोग्यम्-वचं सुखम्

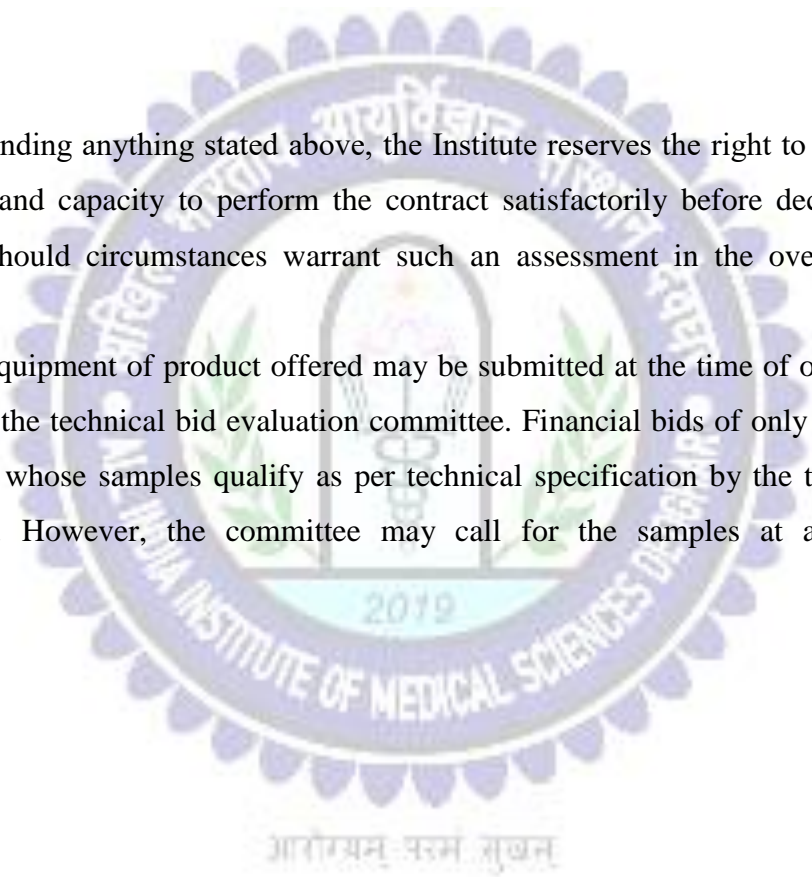
ELIGIBILITY CRITERIA

1. Manufacturers or their authorized dealers/Indian subsidiaries/direct importers having a place of business in any of the States of India are eligible to participate in this tender.
2. The bidder/manufacturer of the equipment offered should be in the business of the supply and installation of same / similar equipment for the last three calendar years. Document regarding same should be uploaded.
3. The Vendor shall have at least 3-year experience in any Govt. Medical College Hospital having 500 Beds.
4. The firm should be registered with service tax department/ GST.
5. Annual turnover should be minimum 3Cr. each year in last 3 financial Year duly certified by CA indicating UDIN number (firm should have at least 3 years financial year ITR clearance).
6. Bidders who have the capability to attend repairs of the equipment's within the time mentioned in this bidding document and who are willing to provide stand by equipment or replace the faulty equipment if the repair/down time extends beyond 48 hours from the time of reporting of the fault within the next 72 hours (total down time should not exceed 5 days in one instance). The bidders who have the capability to ensure to upkeep the uptime mentioned in this document (Documentary proof shall be submitted on the after sales facilities and expertise of the bidder.)
7. Bids of a firm/company that has been blacklisted by All India Institute of Medical Sciences – Deoghar or blacklisted/debarred by any other State / Central Government's organization shall not be entertained.
8. A provider of the non-consultancy services offered with valid registration regarding GSTIN, PAN, as applicable to the subject services.
9. Must not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of aforesaid reasons. (including their affiliates or subsidiaries or contractors/ subcontractors for any part of the contract) (i) not stand declared ineligible blacklisted/ banned/ debarred by the procuring organization or its ministry department from participation in its tender processes: and or (ii) not be convicted (within 3 years preceding the last date of bid submission or stand declared ineligible suspended/ blacklisted/ banned/ debarred by appropriate agencies of Government of India from participation in tender processes of all its entities.

10. As detailed in the tender document the procuring entity reserves its rights to grant preference to eligible Bidders under various government policies/directives (policies relating to make in India: MSME: Start-ups etc.)
11. Integrity Pact: if so indicated, in the TIS (tender information summary)/ AITB, all Bidders shall have to sign the integrity pact with the procuring entity as per 'Form 8: integrity Pact'. Bids without a signed integrity pact shall be rejected.
12. Not have a conflict of interest, it's substantially affects fair competition. the prices of quoted should be competitive and without adopting any unfair/unethical/anti-competitive means. no attempt should be made to induce any other bidder to submit or not to submit an offer for restricting competition.

Note:

1. Notwithstanding anything stated above, the Institute reserves the right to assess the Bidder's capability and capacity to perform the contract satisfactorily before deciding on award of contract, should circumstances warrant such an assessment in the overall interest of the purchaser.
2. Samples/Equipment of product offered may be submitted at the time of opening of technical bid before the technical bid evaluation committee. Financial bids of only those products will be opened whose samples qualify as per technical specification by the technical evaluation committee. However, the committee may call for the samples at any point of time.



GENERAL RULES & DIRECTIONS

AIIMS, Deoghar invites on behalf of Director, AIIMS, Deoghar Item Rate Tender from Firms/Contractor of reputed/experienced Registered Contractors/Firms and other eligible firms having successfully completed works of similar nature as per eligibility conditions.

1. **Name of Work: PROVISION OF AUDIOLOGY & SPEECH REHABILITATION ROOM for Dept. of ENT (OPD) at Hospital Complex, AIIMS, Deoghar** (Acoustic Work).
2. Intending Bidder is eligible to submit the bid provided he has definite proof from the appropriate authority, which shall be to the satisfaction of the competent authority of having satisfactorily completed similar works.
3. **Preparation & Submission of Tender through Online. The Tender should be submitted in 02 (Two) parts i.e., Technical Bid and Financial Bid Respectively.** The Technical Bid should be sent by the Bidder through online as “**Technical Bid**” for **PROVISION OF AUDIOLOGY & SPEECH REHABILITATION ROOM for the Dept. of ENT (OPD) at Hospital Complex, AIIMS, Deoghar.**
4. **Earnest Money Deposit.** The bidder shall be required to submit the Earnest Money Deposit (EMD= 2% of estimated) for an amount of **Rs. 60,000/- (Rupees Sixty Thousand only)** by way of Demand Drafts only. **Scanned Copy of the Demand Drafts must be uploaded /attached** with the Technical Bid. The EMD of the successful Bidder shall be returned after the successful submission of Bank Guarantee/Security Deposit and for unsuccessful bidder(s) it would be returned after Award of the Contract. Bid(s) received without Demand Drafts of EMD will be rejected.
5. **Performance Guarantee:** - The successful contractor will be required to furnish a **Performance guarantee of Rs 9 Lakhs** after receiving notification of award **in the form of Fixed Deposit Receipt or Bank Guarantee from any Nationalized Bank duly pledged in the name of the "All India Institute of Medical Sciences, Deoghar"** which shall be kept valid for a period of 60 days beyond completion of all the contractual obligations. The security deposit can be forfeited by order of this Institute in the event of any breach or negligence or non-observance of any condition of contract or for unsatisfactory performance or non-observance of any condition of the contract. Performance Security will be discharged after completion of contractor's performance obligations (including Warranty/Guarantee period) under the contract. In case the contractor fails to deposit the said performance guarantee within the period including the extended period if any, the Earnest Money deposited by the contractor shall be forfeited automatically without any notice to the contractor. The earnest money

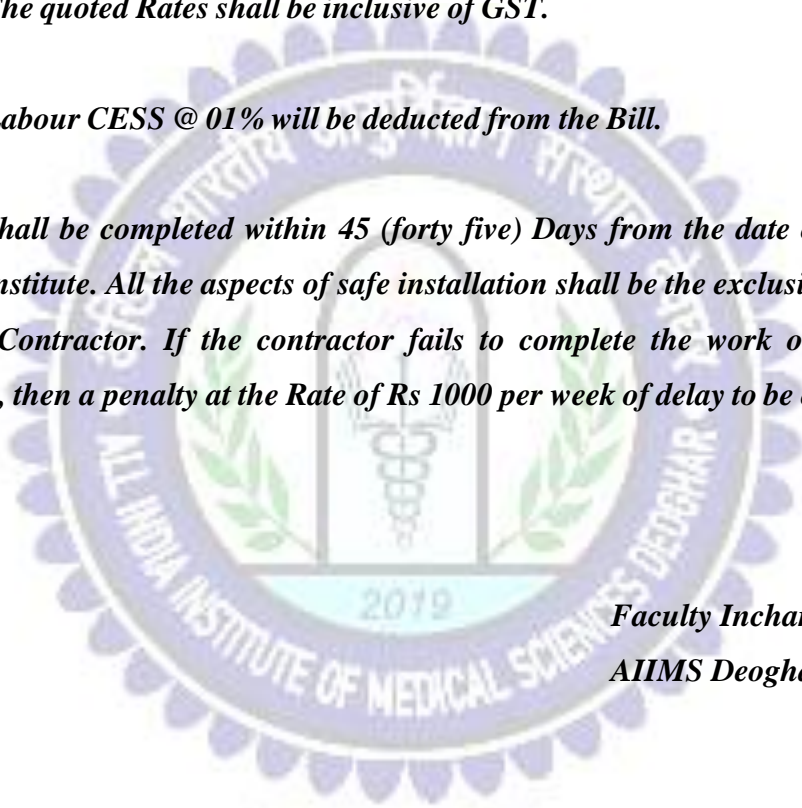
deposited along with tender shall be returned after receiving the aforesaid performance guarantee.

6. Only floor area will be provided by the institute whereas the construction work will be responsibility of the vendor.
7. Intending Bidders are advised to inspect and examine the site and its surroundings and satisfy themselves before submitting their bids, the means of access to the site, the accommodation they may require and in general shall themselves obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect their bid. A bidder shall be deemed to have full knowledge of the site whether he inspects it or not and no extra charge consequent on any misunderstanding or otherwise shall be allowed. The bidders shall be responsible for arranging and maintaining at his own cost, all materials, tools & plants, water, electricity access, facilities for workers and all other services required for executing the work unless otherwise specifically provided for in the contract documents. Submission of a bid by a bidder implies that he has read this notice and all other contract documents and has made himself aware of the scope and specifications of the work to be done and of other term & conditions.
8. The Tender paper/documents can be seen/ downloaded from Official website & submitted through Online through CPP PORTAL only.
9. The competent authority on behalf of the Director, AIIMS, Deoghar does not bind itself to accept the lowest or any other bid and reserves the right to itself the authority to reject any or all the bids received without the assignment of any reason. All bids in which any of the prescribed condition is not fulfilled or any condition including that of conditional rebate is put forth by the bidder shall be summarily rejected.
10. Canvassing whether directly or indirectly, in connection with bidders is strictly prohibited and the bids submitted by the contractors who resort to canvassing will be liable to rejection.
11. The Competent Authority, The Director, AIIMS, Deoghar reserves to himself the right of accepting the whole or any part of the bid and the bidder shall be bound to perform the same at the rate quoted.
12. The bid for the works shall remain open for acceptance for a period of 30 days from the date of opening of bids.
13. The bidder must have elnce of supply of similar services to AIIMS and other reputed government institutes/ Hospital (minimum 600 bedded hospital).
14. Bidder must have Purchase preference to make in India clause.
15. This notice inviting bid shall form a part of the contract document. The successful bidder/

contractor, on acceptance of his bid by the Accepting Authority shall within 15 days from the stipulated date of start of the work, sign the contract consisting of “The Notice Inviting bid, all the documents including additional conditions, specifications and drawings, if any, forming part of the bid as uploaded at the time of invitation of bid and rate quoted online at the time of submission of bid and acceptance thereof together with any correspondence leading thereto.

- *The Income Tax as applicable shall be deducted from the Bill unless exempted by the Income Tax Department.*
- *The quoted Rates shall be inclusive of GST.*
- *Labour CESS @ 01% will be deducted from the Bill.*

All the work shall be completed within 45 (forty five) Days from the date of issue of work Order by the Institute. All the aspects of safe installation shall be the exclusive responsibility of the bidder/Contractor. If the contractor fails to complete the work on or before the stipulated date, then a penalty at the Rate of Rs 1000 per week of delay to be computed on per week basis.



*Faculty Incharge Tender
AIIMS Deoghar*

SPECIAL CONDITIONS OF CONTRACT

Name of Work: **PROVISION OF AUDIOLIGY & SPEECH REHABILITATION ROOM for Dept. of ENT (OPD) at Hospital Complex, AIIMS Deoghar.**

- **Discrepancy between Specifications.** In case of discrepancy in the specifications or any other matter, the matter shall be brought to the notice of competent authority of the institute by the contractor for further decision.
- **Contractor to employ Qualified Supervisor.** The contractor shall employ Skilled Supervisor to supervise and execute the work.
- **Inconvenience to the Public.** The Contractor shall not deposit or store any materials at any site without permission of the authorities. The materials will be stored at such places only with prior approval of the authority as there is no obstruction in Traffic or other Agencies.
- **The provision against Accident & Safety Measures.**
- The Contractor will take all necessary precautions against a Fire during his work and will ensure the work against Fire & any other incident at his own cost.
- He will also take all cases against damage of Floor, Walls, Doors, Windows or any part of the building. In case of any damage or loss, the contractor has to make good at his own cost.
- **Specifications.** In the absence of specifications for any work or material, relevant Indian Standard (ISI) Specification shall be applicable.
- **Cleaning the Site.** The site described and shown on the plans, shall be cleared off from all kinds of rubbish completely. After completion of work, the site shall be handed over in neat and clean condition.
- **Secrecy.** In a view to safeguard the Secrets & Confidential information relating to All India Institute of Medical Science, Deoghar, the Tenderer binds himself and his successors to secrecy & contracts to bind to secrecy of his Officials, Managers, Technical Senior Staff & all other staff directly or indirectly concerned in or whom have to acquire information relation to the AIIMS, Deoghar equipment and the Tenderer shall access to any such information.
- **Security Rules.** The Contractor shall follow Security site rules regarding removal and issue of materials from site, issue of materials from stores, issue of Identity Card etc., as it may be framed from time to time by the institute authority. It is to note that the Security Section is empowered to carry out the checks.

- **Care in case of occupied buildings.** Tenderer may also note that when the subject work is to be carried out in the premises of occupied residential and other buildings which are already under occupation, all care shall be taken to protect personal and/or Government materials fixtures, appliances, equipment's etc. In case of any damage to any of the existing arrangements, contractor is liable to do such work to its original and/or shall be liable to pay the cost of such damages/losses. The work shall be carried in close co-ordination with occupants of these buildings without any hindrance and interruption.
- **Supply of Tools, Tackles & other materials.** For full completion of the work, Contractor shall at his own expenses arrange and furnish all necessary work tools, tackles, scaffolding, tagaries, mugs, scrappers, wire brushes etc., that may be required to complete the work under contract.
- **Inspection of Work.** Engineer or any person appointed by them shall have access and right to inspect the work, or any part thereof at all times and places during the progress of the work. The inspection and supervision are for the purpose of assuring owner and/or Engineer and their representative will extend to contractor all desired assistance in interpreting the plans and specifications, all such assistance shall not relieve contractor from any responsibility for the work. Contractor without delay shall correct any work, which proves faulty.
- Contractor shall take all precautionary measures to avoid any damages to adjoining property. All necessary arrangement shall be made at his own cost.
- The contractor shall take instructions from the Engineer-in-Charge regarding collection and stacking of materials at any place. No excavated earth or building rubbish shall be stacked on areas where other buildings, roads, services, and compound walls are to be constructed.
- Normally, Contractors shall not be allowed to work at night. Work at night shall, however, be allowed if the site condition/circumstances so demand. However, if the work is carried out in more than one shift or at night, no claim on this account shall be entertained. In such situations, the Contractor shall make available to the department in proper means of transport such as vehicle at his own cost.
- The contractor shall be responsible for the procurement of all the materials required to complete the work.
- The bidder should have employed sufficient (preferably at least 25) number of qualified & trained audiologist with RCI Certification for smooth & uninterrupted services.

- The work included in this Contract consists of “**Provision of “Speech Room & Audiometry Room” in the Dept. of ENT (OPD) at Hospital Complex, AIIMS, Deoghar (Acoustic Work)**” with extruded built-up standards sections, appropriate Z Sections, and other sections of approved make with float glass sheet of nominal thickness of 5mm and Aluminum Mosquito Net.
- All types of Hearing AIDS will have to be provided by the vendor.
- The vender has to provide 35% discount on the MRP of all the Hearing AIDS for the benefit of public.
- **The contract will be awarded initially for a period of two years extendable for further one years or finalization of new tender whichever is earlier on the same terms & conditions, on mutual consent of both the parties and satisfactory performance of the bidder.**
 - Payment & accounting:
 - a. Payments for OPD patients will be made at directly by the patients & shall be deposited in AIIMS Deoghar bank A/c.
 - b. Payments for IPD patients will be made at the end of the month by the institute.
 - c. Payment for BPL patients and institute EHS beneficiaries will be made by the institute at the end of the month, or the tests will be performed by institute laboratory.
 - d. Payment should be collected at the cash counter of AIIMS, Deoghar.
 - e. At the end of each month, bill will be cleared within seven days of submission by the service provider (vendor).
 - f. Payment to the service provider (vendor) will be made by the institute.

SOME MORE SPECIAL CONDITIONS:

- i. The manufacturing date of Hearing Aids should not more than 1 year old.**
- ii. The technology of Hearing Aids should not be obsolete.**
- iii. Vendor Should Provide Catalogue with Price of Hearing Aids.**

SPECIFICATIONS OF SOUND TREATED AUDIOLOGY ROOM

1. WALL TREATMENT – PANEL BASED TYPE

Existing walls should be acoustically treated using panel based acoustical treatment. The panel shall be formed with highest quality RB slabs of Rockwool/ glass wool of 2" (50mm) thickness or equivalent, perforated hardboard of the size 2 × 4 ft for acoustical aperture, Plywood, Hardboard, Hardware etc.

For band extended treatments airgaps should be generated. Entire treatment should be encased supported by framing of plywood using conventional hardware with good acoustical conventional hardware with good acoustical coupling to existing surfaces. Treatments shall consist of variable integrated acoustic characteristics of variable sound absorption forming high frequency & low frequency absorbers.

Entire treatment should be acoustically coupled on existing walls using sound cleats.

These panels should be integrated in entire system to achieve acoustical parameters as normally required for ensuring to maintain the acoustic parameters acoustic characteristics in compliance with the maximum permissible ambient noise levels in Audiometric Rooms as specified by American National Standards Institute (ANSI) latest version including providing two coats of oil bound paint over a coat of primer of approved colour & shade on the outer surface of PHB and the cost of all labor, materials, hardware, adhesive solutions for fixing, finishing, taxes, transportation, T&P etc. all complete as per the drawing & as per the direction of Engineer in-charge and approved by ENT Department.

1. High frequency acoustical treatment: Using above treatment with Panels of size 2ft X 4 ft having perforated hard boards as surface material providing acoustic aperture and rockwool/ glass wool as main acoustic material.
2. Low frequency/ Non resonating acoustical treatment: Using above treatment with Panels of size 2ft x 4ft having Plywood as surface material and rockwool / glass wool with air gaps as main acoustic material.

2. BASS TRAPS

Providing and fixing bass traps formed using highest quality RB slabs of Rockwool of 4" (100mm) thickness or equivalent. Plywoods of variable thicknesses as a surface material & conventional Hardware, etc. as demanded by design. At designated corners & centers of walls bass traps are formed to neutralize concentration of low frequencies. This treatment is integrated in entire system to achieve acoustical parameters as normally required for ensuring to maintain the acoustic parameters acoustic characteristics in compliance with the maximum permissible ambient noise levels in Audiometric Rooms as specified by American National

Standards Institute (ANSI) latest version including providing two coats of oil bound paint over a coat of primer of approved colour & shade on the outer surface of PHB and the cost of all labor, materials, hardware, adhesive solutions for fixing, finishing, taxes, transportation. T& P etc. all complete as per the drawing & as per the direction of Engineer in-charge and approved by ENT Department.

3. CEILING TREATMENT WITH ACOUSTIC TILES

Suspended grid would support ceiling acoustic treatment. The treatment would consist of galvanized iron channel trim fixed at 600mm centers using Main Tees and Cross Tees. The special suspension would be provided to suppress the structure born noise to offer good CTC. The entire grid would be suspended using wire hangers at 4ft /1200mmcentres. The high sound absorption treatment would be provided using acoustic tiles.

These Ceiling Tiles would have following properties.

- i. Noise reduction co-efficient - 0.65
- ii. Ceiling attenuation clause - 41dB (A)
- iii. Size-600 mm x 600 mm x 15 mm.

These are required to maintain the acoustic parameters / acoustic characteristics in compliance with the maximum permissible ambient noise levels in Audiometric Rooms as specified by American National Standards Institute (ANSI) latest version including providing two coats of oil bound paint over a coat of primer of approved color & shade on the visible surface of ceiling tiles and the finishing, taxes, transportation. T& P etc. all complete as per the drawing & as per the direction of Engineer in-charge and approved by ENT Department.

4. SOUND TREATED DOOR - Approx. 6'9" X2'9" - 1 NO

Door of desired size should be created using plywood frame. Multiple layers of medium should be created using fiber material. Plywood. Air gaps. etc. The closing mechanism should consist of heavy-duty door closer provided on the back side of the door. Compression material having more than 30% compression ratio is provided across the closing edge of the door. Entire good quality hardware shall also be provided for operation. The surface should be covered with industrial laminate. The suitable door frame should be created using 19mm Plywood as normally required for ensuring to maintain the acoustic parameters / acoustic characteristics in compliance with the maximum permissible ambient noise levels in Audiometric Rooms as specified by American National Standards Institute (ANSI) latest version including the cost of all labor, materials hardware, adhesive solutions for fixing, finishing, taxes, transportation T& P etc. all complete as per the drawing & as per the direction of Engineer in-charge and approved by ENT Department.

5. ACOUSTICALLY TREATED WINDOW Approx. 3' X 2'- 1 NO.

The breathing window should consist of two glass panes (bubble free) of variable thickness with suitable angles to stave off possibility of resonance and to improve (Tx) transmission loss. Both should be fixed using plywood and compression material having minimum of 30% compression ratio. The glasses should be placed apart and moisture- absorbing chemicals are provided in between to restore good view for long time as normally required for ensuring to maintain the acoustic parameters / acoustic characteristics in compliance with the maximum permissible ambient noise levels in Audiometric Rooms as specified by American National Standards Institute (ANSI) latest version including the cost of all labor, materials, hardware, adhesive solutions for fixing, finishing, taxes, transportation. T & P etc. all complete as per the drawing & as per the direction of Engineer in-charge and approved by ENT Department.

6. FLOORING

Acoustical mat would be provided over the entire surface of the floor & extended 6" along the skirting, mat should be pasted using good adhesive material along with preparation of surface.

7. PAINTING

This includes preparing the surface if necessary. The entire surface should be painted using putty, one coat of oil-based primer and two coats of Luxury Emulsion paint. The paint should be fungus resistant.

8. ELECTRICAL AND INSTRUMENT WIRING (INSIDE THE SETUP)

Electrical work consists of providing two numbers of LED and switch boards as desired. Supply and installation of 3 nos. 5A switches. 2 no. 15A switches & 5A 3pin socket. 2 no. 15A 3pin sockets with modular cover plate completes duly concealed with all necessary terminations. BERA connection should have specialized grounding to avoid formation of artefacts. The connections should be made to avoid magnetic interference between audio and electrical signals. Including the cost of all material, finishing, taxes, transportation etc. complete as per the direction of Engineer in-charge and approved by ENT Department.

9. JACK PANEL / PATCH PANEL

Supply, laying, testing, and commissioning of jack panel box for audiometric testing under the observation window including 2x8 no's 6.5mm female jack socket for headphone, microphones, left- right sockets, bone connection. Necessary cabling work connection to the equipment's as normally required for an audiometric testing room including the cost of all material, hardware, labor T& P. finishing, taxes, transportation etc. complete as per the direction of Engineer in-charge.

10. All the material used for the audiometry room must be termite resistant.

TECHNICAL SPECIFICATIONS OF AUDIOMETRY ROOM

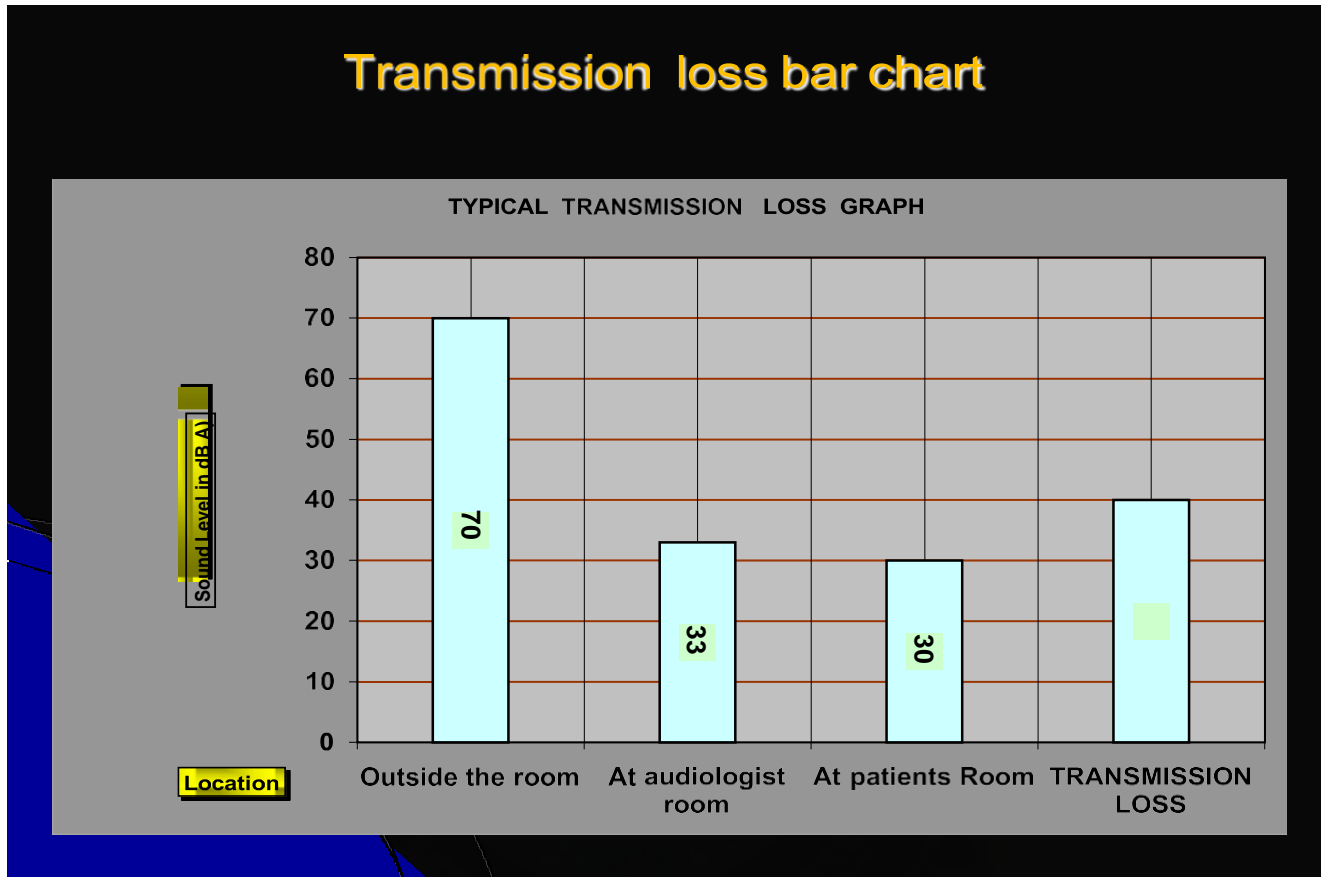
1. **Noise Criteria of the Room shall be L_p 28 dB(A) with AC in Off Position.** This is measured on average acoustical pressure level measured at point of subject's evaluation. The measurement shall be taken using external generation L_p 70 dB(A) of white ambient noise. The variation of acoustical pressure shall have tolerance of 10% of specified level.
2. **Transmission loss is L_p 25 dB(A).** This shall be measured at standard octave band levels at 1KHz frequency when single frequency source is placed 1m away from outer wall and measured at point of evaluation. The technical plot shall be provided as test report.
3. **Light intensity - (120-150 Lux).** This is for better vision and less fatigue. The interactive graph and the test report shall be provided by contractor.
4. **Frequency Balancing.** Frequency balanced (optimum) for entire audio spectrum. The variation of RT of 0.2 seconds is tolerance.
5. **Reverberation Time 0.6 sec.** Design provides various treatments in low frequency and high frequency absorbers to restore this reverberation same at lower and higher bands.

Technical Specification (Speech Room)

1. The intent of the ambient noise level requirements in the standard is to assure that the hearing test is conducted in an environment that will assure valid and accurate test results. This implies that the test environment must be in compliance with the stated background levels every time an audiometric test is performed.
2. Noise Criteria of the Room is below 30 dB (A) with AC in OFF position.
3. **Design can have tolerances for +/- 2 dB (A) variation.**
4. **Transmission Loss is 20 dB (A).** This is measured at 1 kHz Frequency when single frequency source is placed 1m away from outer wall and measured at point of evaluation. (Graph would be provided as test report if asked for).
5. **Reverberation Time 0.6 sec.** Design provides various treatments in low frequency and high frequency absorbers to restore this reverberation same at lower and higher bands. Additional charge would be levied for this measurement.
6. **Frequency Balancing.** Frequency balanced (optimum) for entire audio spectrum. Additional charge would be levied for this measurement. The variation of RT of 0.2 Seconds is tolerance.

7. Additional Specifications (Light intensity i.e. up to 120 - 150 Lux). This is for better vision and less fatigue Test report would be provided if requested.

Technical Graph (Audiometry Room)



Technical Graphs (Audiometry Room & Speech Room)

आरोग्यम् परमं सुखम्

Rates of investigations:

Sr. No.	Name of Audiological Investigation	Price (INR)
1.	Free Field Audiometry (FFA)/Behavioral Audio	100
2.	Puretone Audiometry	100
3.	Speech Audiometry	50
4.	Impedance Audiometry (IA)	100
5.	Oto acoustic emission (OAE)	100
6.	Brainstem Evoked Response Audiometry (BERA)	300
7.	Auditory steady state response (ASSR)	300
8.	Equipment for Intra operative telemetry and mapping	200
9.	Special test such as ABLB, TDT, STAT, SISI, ECoG	150 each
10.	Auditory verbal therapy for Cochlear Implant patient	200 (4 sessions)
11.	Voice Therapy	200 (4 sessions)
12.	Speech Therapy for all kind of speech language and communication disorder	200 (4 sessions)
13.	Speech Assessment	50
14.	Hearing Aid Trial	100

PRICE BID

The Bidder should submit the price bid for rent to be paid to the institute

S no.	Procedure	Price
1	Rent to be paid by the Bidder per sqft quoted for the space provided

- Space allocated on rental for Audiometry lab will be 254.20 sqft
- Minimum Rent/sq ft quoted must be more than Rs. 100/sqft
(e.g.: Minimum rent will be $254.20 \times 100 = \text{Rs. } 25,420$).
- The price offer would be rejected if the quoted price is less than Rs 100 per square foot.
- H-1 decided as per highest rent provided for per square feet.

Date:

Place:

Name:

Address:

Tel No:

(Signature of bidder)

The Bidder obtaining maximum points will be selected as the H1 Bidder.

- In case of tie the bidder with more turnover will be selected as HI bidder (authenticated by the registered CA with UDIN number).
- In case of 2ND tie between two bidders, the bidder having more years of experience in the field of Audiometry will be selected as H1 bidder.

आरोग्यम् परमं सुखम्

LIABILITY OF BIDDER

1. The institute shall not be responsible financially or otherwise for any injury & accident to the deployed staff in the course of performing duty.
2. The laboratory shall be liable to make alternate arrangements in case of absence of any Staff deployed for collection of samples. Similarly, the bidder shall have to make alternate arrangements in case of weekly off. No short leave or meal relief will be permitted to Laboratory staff deployed unless the bidder provided suitable substitute without any extra payment. The bidder has to keep sufficient number of leave reserves.
3. In the event of any breach/violation or contravention of any terms and conditions by the Laboratory, the said performance security shall be forfeited.
4. The Department reserves the right to cancel/reject in full or part of tender when tenderer does not fulfil the conditions stipulated in the documents (a notice period of 30 days will be given for the same).
5. Tenderer submitting a tender will accept all the terms and conditions of the tender.
6. Any act on the part of the tenderer to influence anybody in the institute is liable for rejection of his tender.
7. The agency will have to arrange the Laboratory Investigation Services as per the Requirement of institution authorities.
8. The Laboratory shall provide a non-judicial stamp paper of Rs. 100/- for preparing a Contract agreement and an undertaking as per the enclosed Performa.
9. The tender will have to comply with all relevant rules/Acts including the provision of the Minimum Wages Act, 1948, the Contract Labour (R & A) Act, 1970 and other legal and Statutory requirements, wherever applicable.
10. Every worker/Staff appointed by the bidder should wear the Prescribed uniform. The Agency will issue identity Card and a badge bearing his/her name and designation to the worker, which the worker should wear while on duty. The said Uniform, identity Card and badge shall be provided by the contractor at his own cost. The colour of uniform will be decided by hospital authorities and will be intimated to the Bidder at the time of assignment of order.
11. That the agency staff shall be available all the time as per their duty roster and they shall not leave their place of duty without prior permission.
12. The agency will not change any deputed worker during the contract without written Information of the Hospital Authority.

13. That the agency staff shall work under overall supervision and direction of the MS/Hospital's Administration.
14. That the agency shall also be responsible to provide all the benefits viz. P.F., ESI, Bonus Gratuity, leave etc., to eligible staff engaged by the Laboratory as per relevant rules.
15. That the agency will depute only those persons whose antecedents has been verified by the agency and Police.

16. The Hospital Authorities shall have the right to ask for the removal of any person of the agency, who is not found to be competent and orderly in the discharge of his duties.
17. The agency staff shall carry out such other duties in the event of fire or any other natural calamities.
18. The agency shall not engage any Sub-contractor or transfer the contract to any other person in any manner.
18. Performance Evaluation: -
 - (a) The Quality assurance of the Laboratory Investigation Services should be ensured regularly.
 - (b) The staff deployed for collection of samples & transportation will work under the supervision of the Hospital Authority as per requirement.
 - (c) Appropriate records of all Investigations carried out shall be maintained by the bidder at his own cost and will be handed over to the institute at the end of every month.
 - (d) The data generated from the audiology & speech lab will be shared with the department of ENT for use in research work. Also, staff will have to make sure that a consent has been signed by the patients for the usage of data for research purpose.
 - (e) The agency will have to participate in the research projects undertaken by the department of ENT.
 - (f) The audiology lab & speech room will be under the supervision of ENT department. However, the same may be used for teaching purpose as well.
19. Bidder will be fully responsible for any damage to the staff engaged by the bidder during duty hours, transportation of sample, reports or due to hazardous duty of the samples collection, transportation etc.
20. Bidder will deploy sufficient trained (BASLP OR MASLP) staffs and will provide the relevant equipment. The bidder will also provide stationary for carrying out these tests.

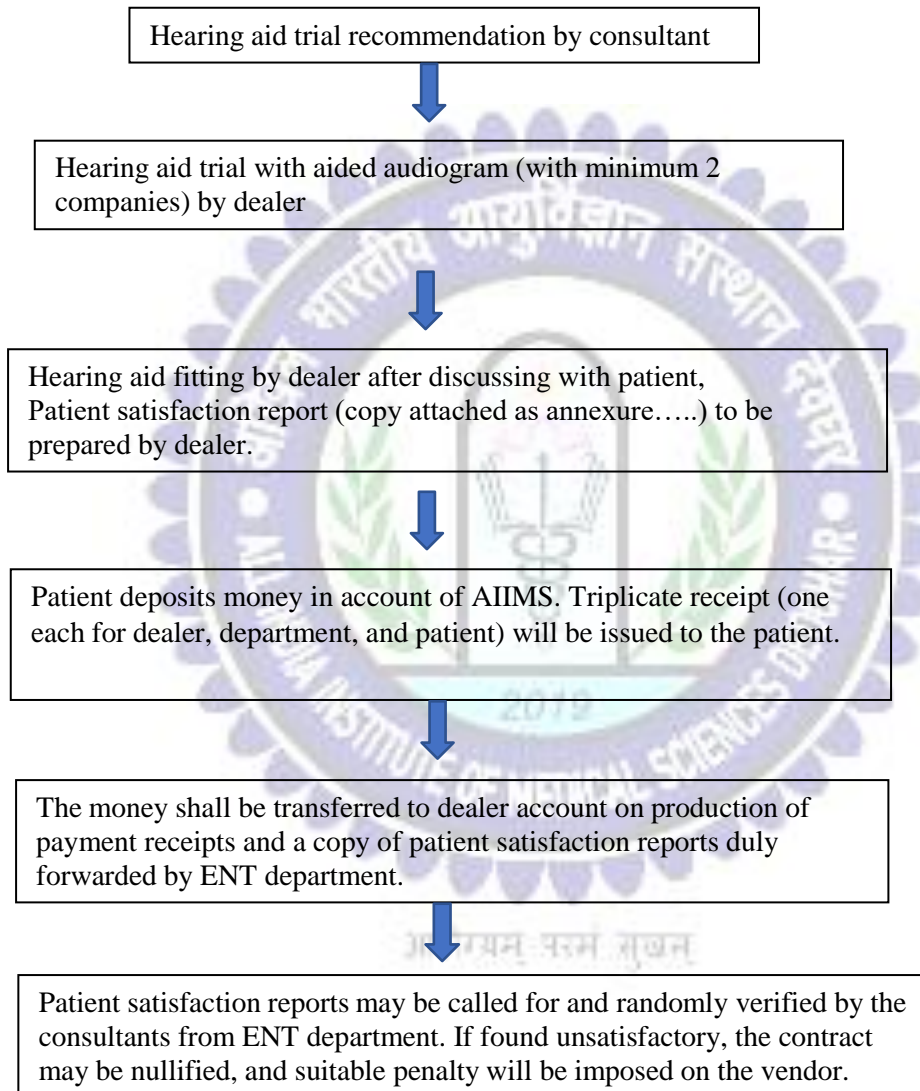
SCOPE OF WORK

1. **Space (approx.):** - 200-300 sqft/ 2-3 room/ One Hall will be provided by the Institute.
2. **Timing:** - 9 AM to 6 PM. Monday to Saturday.
3. **MOU Duration:** - 2 years minimum. Renewable for 1 years
4. **Services to be provided: -**
 - a) Free Field Audiometry (FFA)
 - b) Puretone Audiometer
 - c) Speech Audiometry
 - d) Impedance Audiometry (IA)
 - e) Oto acoustic emission (OAE)
 - f) Brainstem Evoked Response Audiometry (BERA)
 - g) Auditory steady state response (ASSR)
 - h) Equipment for Intra operative telemetry and Mapping
 - i) CEP
 - j) Special test such as ABLB, TDT, STAT, SISI
 - k) Auditory verbal therapy for Cochlear Implant patient
 - l) Voice therapy
 - m) Speech therapy for all kind of speech language and communication disorder
 - n) Speech Assessment
 - o) Hearing Aid Fitting & Trial
5. **Manpower to start with: - 4 no.**
 - Number of Audiologist-1 (MASLP)
 - Number of Speech Pathologist-1
 - Receptionist + Finance- 1
 - Housekeeping- 1
6. **Equipment: -**
 - i. Audiometer
 - ii. Tympanometer
 - iii. Free field booth
 - iv. BERA & ASSR
 - v. OAE
 - vi. CEP (cortical evoked potential)
 - vii. Software based data and record keeping system (preferably NOAH)
7. **Specialists & doctors of AIIMS Deoghar role: -** To provide doctors for administrative

Supervision and control of diagnostics reporting's.

Terms and conditions for Hearing AIDS

1. Rate contract for hearing aids will be awarded for 2 years to the authorized dealer and it may be extended to one more year based on good compliance report.
2. The dealers will have to provide the certificate of authorization from at least 2 companies (3 companies preferably).
3. Certificate of authorization from manufacturer should be valid till the term of rate contract.
4. The prescription and dispensing algorithm will be as follows.



5. Successful bidder should be able to provide all types of hearing aids – BTE, RIC, In the Canal with latest high-end technology
6. All sold hearing aids shall be accompanied with aided audiometry report.
7. It is essential that dealer should keep trial models of all companies.
8. Minimum discount on hearing aid should not be less than 30%.

9. Programming and re-programming of the digital programmable hearing aids at later stage is the sole responsibility of the dealer.

10. Any complaint regarding hearing aid/ear mould should be resolved within one week (seven working days).

11. Dealer/Vendor should have/be: -

- a) Hearing aids dispense centre in AIIMS Deoghar
- b) Preferably registered with government/semi-government institute from last two years. Submit the related documents.
- c) Preference will be given to the vendor at least having 100+ hearing aid Centre around India (PAN India level) so that patients from any city can be served at Hearing Aid Centre.
- d) Preferably at least 100 hearing professionals duly registered with Rehabilitation Council of India (RCI) on payroll of the Dealer to provide uninterrupted support to patients.
- e) Have more than at least three years of experience in serving hearing impaired patients.

12. Dealer should establish soundproof audiometric room (specifications attached) with calibrated audiometer and ear mould lab in the provided space.

13. Dealer will have to pay user charges for the space provided as per the rent mentioned in the price BID.

Dealer shall in no case acquire any tenancy rights & is bound to vacate premise on immediate notice of Institute. Institute reserves right to put a lock and charge 5000/-per day penalty for not vacating the space. Such right shall be without any obligation as to payment for compensation due to _____ to dealer or any other reason etc.

14. Original price list should be authorized by the company. The dealer should also submit an undertaking that the quoted items have not been & are not being supplied to any other organization/individual buyer at rates lower than those being quoted to AIIMS-Deoghar.

Patient satisfaction reports may be called for and randomly verified by the consultants from ENT department. If found unsatisfactory, the contract may be nullified, and suitable penalty will be imposed on the vendor

15. The random checking of hearing aids supplied by the dealer will be carried out and any dealer supplying hearing aids not adhering to tender specifications would be viewed seriously and necessary action will be taken.

16. Successful bidder has to Provide at least 3 years' warranty and option of 2 years extended warranty on optimum payment.

17. Proper fitting of hearing aid / Ear tips/ Ear moulds as per prescription is sole responsibility of the

dealer without charging any extra cost and cost of ear mould(s) should be included in the quoted rates of hearing aid.

18. The dealer should submit an undertaking that the firm is not blacklisted in any Govt.

Organization/Institution.

19. All legal issues related to product and customer satisfaction will be between supplier and customer (AIIMS Deoghar will not be a party to it). However, AIIMS Deoghar reserves right to hold payments etc. or impose penalty until clearance of same disputes.

20. Rate contract for hearing aids will be awarded on basis of qualitative and quantitative assessment. Qualitative assessment will include cost of hearing aid and quantitative assessment will be based on required specifications which would be scored.

21. Additional technical conditions

- a) Hearing Aid should be supplied with hearing analysis report, accessories.
- b) Each hearing aid should be supplied with 6 compatible batteries and one extra cord/ tip
- c) Instruction booklet for using hearing aid should be bilingual (Hindi & English).
- d) Each hearing aid box must contain compatible ear tips of different sizes and other accessories. Three-year warranty will be given to customers against manufacturing defects. The manufacturers will make facilities available for repair/replacement of hearing aids, including giving free service to customers during the period of repair under the warrantee. The implementing agencies will get this done on behalf of the consumers.
- e) Each hearing aid must be supplied with warrantee card with dealers Stamp, address, and contact number(s).
- f) Each hearing aid shall be indelibly and clearly marked with name and trademark of the manufacturer along with model and serial number of the hearing aid.
- g) The supplier has to agree to allow physical inspection and checking for operation by consignee before acceptance and payment. The supplier will supply the hearing aid with proper labelling and price tag.

Specifications

Hearing Aids are to be quoted in following categories of Hearing Loss

1. Mild Hearing Loss
2. Moderate Hearing Loss
3. Severe to Profound Hearing Loss

1. For Mild Hearing Loss, quoted item should be for: -

- I. Analogue
 - A. Analogue (Behind the ear)
- II. Digital/Programmable
 - A. BTE

- B. ITC
- C. CIC
- D. RIC

2. For Moderate Hearing Loss, quoted item should be for: -

I Analogue

- A. Analogue (Behind the ear)

II Digital/Programmable

- A BTE
- B ITC
- C CIC
- D RIC

3. For Severe to Profound Hearing Loss, quoted item should be for: -

I Analogue

- A. Analogue (Behind the ear)

II Digital/Programmable

- A. BTE
- B. ITC
- C. CIC
- D. RIC



आरोग्यम् परमं सुखम्

Instructions for Online Bid Submission

The Director, AIIMS Deoghar, invites E-Bids in Two Bid System (i.e. Technical and Financial Bid) from reputed, experienced and financially sound Companies/Firms/Agencies online through E-procurement solution portal/ CPP Portal on mutually agreed terms and conditions and satisfactory performance for the **“Provision of Audiology and Speech Rehabilitation Services at AIIMS, Deoghar”**.

More information useful for submitting online bids on the CPP Portal may be obtained at AIIMS Deoghar official website <https://www.aiimsdeoghar.edu.in>

1.0 REGISTRATION

- 1.1** Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “Online bidder Enrollment” on the CPP Portal which is free of charge.
- 1.2** As part of the enrollment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 1.3** Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 1.4** Upon enrollment, the bidders will be required to register their valid Digital Signature Certificate (Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g., Sify / nCode / eMudhra etc.), with their profile.
- 1.5** Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
- 1.6** Bidder then logs in to the site through the secured log-in by entering their user ID /password and the password of the DSC / e-Token.

2.0 SEARCHING FOR TENDER DOCUMENTS

- 2.1** There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2.2** Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

2.3 The bidder should make a note of the unique Tender ID assigned to each tender; in case they want to obtain any clarification / help from the Helpdesk.

3.0 PREPARATION OF BIDS

3.1 Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

3.2 Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

3.3 To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “MySpace” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

4.0 CORRIGENDUM

4.1 Corrigendum in technical specification issued after pre-bid meeting will be final & no corrigendum will be issued thereafter.

4.2 Corrigendum will be notified through the website of AIIMS Deoghar.

5.0 SUBMISSION OF BIDS:

5.1 Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

5.2 The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

5.3 Bidder has to select the payment option as “offline” to pay the tender fee / EMD as applicable and enter details of the instrument.

5.4 Bidders are requested to note that they should necessarily submit their financial bids in the

format provided and no other format is acceptable. If the price bid has been given as a standard BOQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BOQ file, open it and complete the white colored (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and upload it online, without changing the filename. If the BOQ file is found to be modified by the bidder, the bid will be rejected.

- 5.5 The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 5.6 All the documents being submitted by the bidders will be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology.
- 5.7 Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys.
- 5.8 The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 5.9 Upon the successful and timely submission of bids (i.e., after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 5.10 The bid summary must be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

6.0 ASSISTANCE TO BIDDERS

- 6.1 Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 6.2 Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be call directed to the 24x7 CPP Portal Helpdesk.

7. *Guideline for submission of bid:*

A. Technical Bid:

The following documents are to be uploaded using DSC by the bidder along with Technical Bid as per the tender document:

- i. Signed and scanned copy of proof for payment of Tender fee, duly attested copy of PAN, duly attested copy of GST registration certificate.
- ii. Bid Security Declaration Form (EMD Declaration).
- iii. Signed and Scanned copy of Tender Acceptance letter and No deviation certificate.
- iv. Signed and scanned copy of Power of Attorney in favour of person to and scanned copy of Certificate towards market standing of minimum 03 (three) years in the area of **Audiology and Speech Rehabilitation Services**.
- v. Signed and scanned copy of Certificate for sole ownership / partnership/ Certificate of Incorporation and copy of Statements of turnover per year for last three successive years duly certified by the Chartered Accountants.
- vi. Registration Certificate of Laboratory.
- vii. Valid RCI Accreditation Certificate (Rehabilitation Council of India) & should be enrolled with ADP Scheme.
- viii. Signed and scanned copy of User List (List of Govt. / Semi Govt., Reputed Pvt. Hospital at least 500 bedded) where **Audiology and Speech Rehabilitation Services** has been provided.
- ix. Signed and scanned copy of performance certificate issued by Head of the Department or Institution after a minimum period of six months of **Audiology and Speech Rehabilitation Services**.
- x. Signed and Scanned Copy of affidavit duly certified by the notary at the location of the Agencies/Headquarters Deoghar that the bidder has never been blacklisted or punished by any court for any criminal offence/breach of contract and that no police/vigilance enquiry/criminal case is pending against either bidder legal entity or against individual Directors of the company or partners etc. of the firm etc.
- xi. Signed & scanned copy of Affidavit, to the effect that the bidder is not providing the services to any other Govt. / Pvt. Organizations / Institutions / Hospitals at the rate lower than the rate quoted against this tender.
- xii. Signed & scanned copy of Mandate form.

xiii. Signed and scanned Copy of **Integrity Pact**.

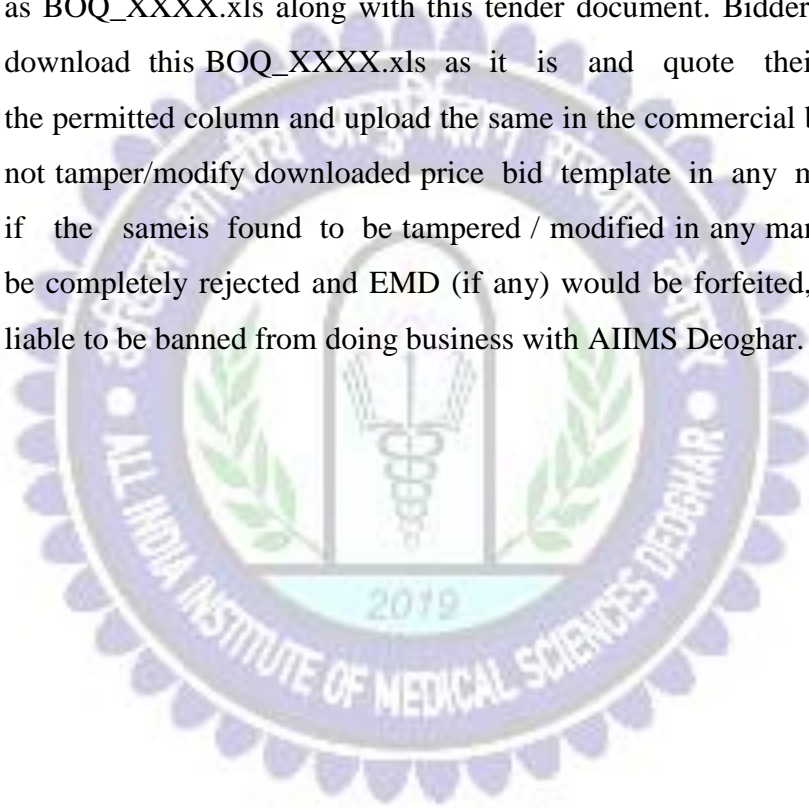
xiv. Signed & Scanned Copy of compliance sheet, which should reflect details of clause-by-clause compliance of technical specifications.

Note: Bidders are requested to upload the clearly visible documents only other wise if not clearly visible than offer shall be liable for rejection without any further communication.

B. Price Bid / Financial Bid:

Schedule of price bid in the form of BOQ_XXXX .xls

- a. The below mentioned Financial Proposal/Commercial bid format is provided as BOQ_XXXX.xls along with this tender document. Bidders are advised to download this BOQ_XXXX.xls as it is and quote their offer/rates in the permitted column and upload the same in the commercial bid. Bidder shall not tamper/modify downloaded price bid template in any manner. In case if the same is found to be tampered / modified in any manner, tender will be completely rejected and EMD (if any) would be forfeited, and tenderer is liable to be banned from doing business with AIIMS Deoghar.



आरोग्यम् - परमं सुखम्

FORM FOR DETAILED INFORMATION BY BIDDER

Name of Firm/Contractor/Supplier	:
Complete Address and Telephone Number	:
Name of Proprietor/Partner/Managing Director/Director	:
Phone Number	:
Mobile Number	:
e-Mail ID	:
Name and address of service centre nearby Deoghar	:
Whether the firm is a registered Firm (Yes/No. Attach Copy of Certificate)	:
PAN Number. (Enclose the attested copy of PAN Card)	:
Service Tax Number. (Enclose the attested copy of VAT Certificate)	:
GST Number (Enclose the attested copy of VAT Certificate)	:
Whether the firm has Uploaded the Bank Draft/Pay Order/ Banker's Cheque of Earnest Money Deposit (EMD). If so detail there of	:
EPF No. (Enclose the attested copy of EPF Registration Certificate)	:
ESI Code.	:
Any other information, if necessary.	:

(Authorized Signature of the Bidder with Seal)

DECLARATIONS TO BE GIVEN BY THE TENDERERS

It is to certify that: -

(a) I/We have gone through Tender document, and I/We agree with the terms and conditions of it and understood that it will form part of the agreement.

Date: _____

Signature of the Tenderer

(b) "I,S/o Shri resident of
hereby certify that none of my Relative(s)/near relative are employed at AIIMS Deoghar. In case at any stage, it is found that the information given by me is false/incorrect, AIIMS shall have the absolute right to take any action as deemed fit without any prior intimation to me".

Date: _____

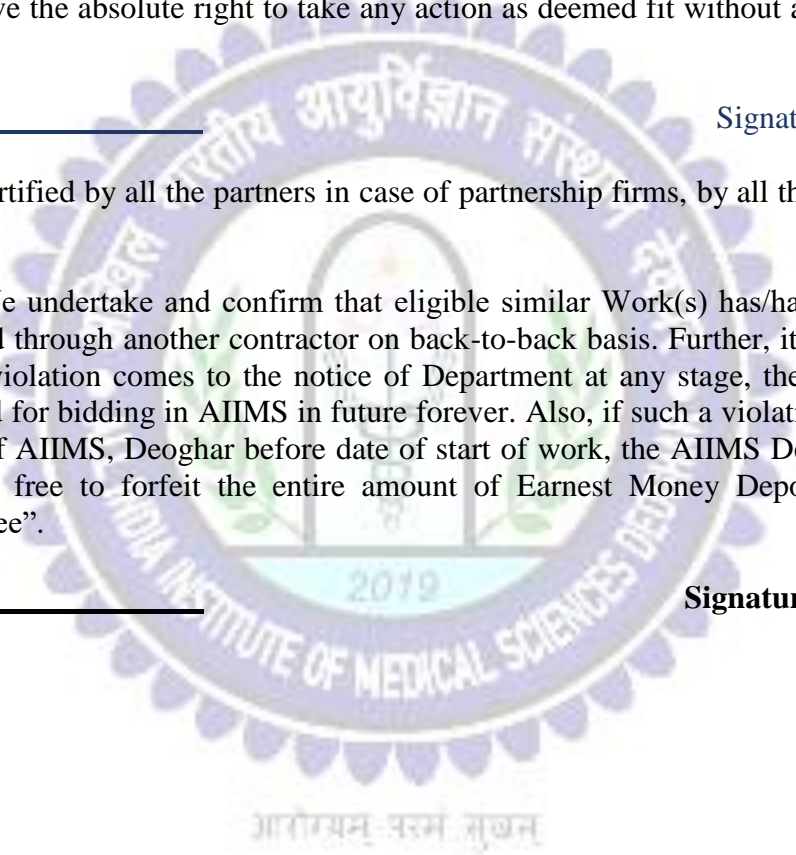
Signature of the Tenderer

NOTE: - (To be certified by all the partners in case of partnership firms, by all the directors in case of companies).

(c) "I/We undertake and confirm that eligible similar Work(s) has/have not been got executed through another contractor on back-to-back basis. Further, it is stated that, if such a violation comes to the notice of Department at any stage, then I/We shall be debarred for bidding in AIIMS in future forever. Also, if such a violation comes to the notice of AIIMS, Deoghar before date of start of work, the AIIMS Deoghar authority shall be free to forfeit the entire amount of Earnest Money Deposit/Performance Guarantee".

Date: _____

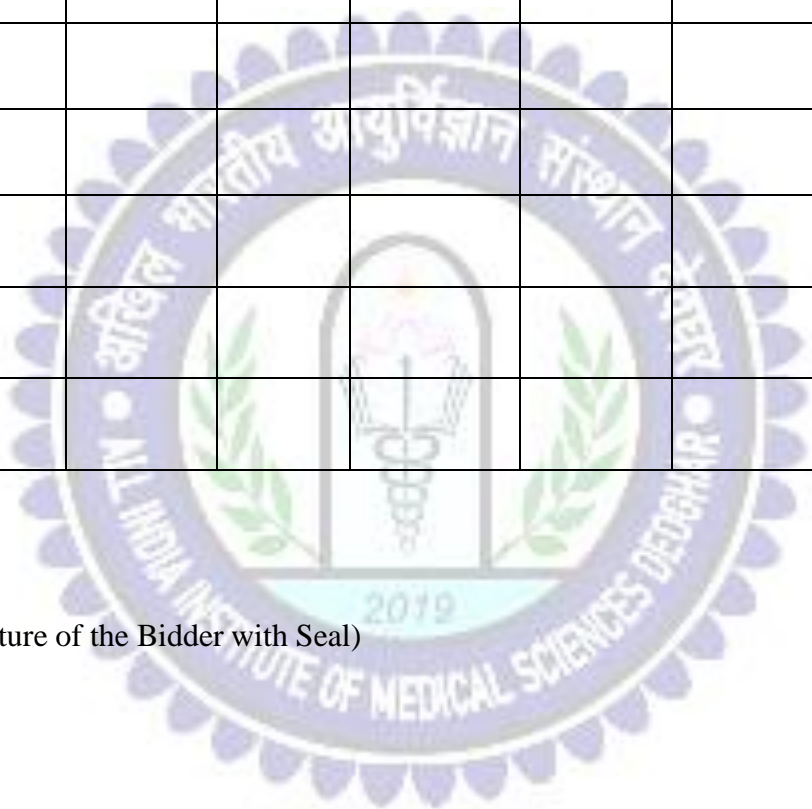
Signature of the Tenderer



**FORM FOR DETAILS OF ALL WORKS OF SIMILAR CLASS
COMPLETED DURING THE LAST 05 (FIVE) YEAR**

S. No.	Name of Work/Project	Location	Owner or Sponsoring Organization	Cost of Work in Lakh	Date of Commencement as per Contract	Stipulated date of Completion	Actual date of Completion	Litigation/Arbitration pending/In progress with details	Remark
1.									
2.									
3.									
4.									
5.									
6.									
7.									

(Authorized Signature of the Bidder with Seal)



आरोग्यम् परमं सुखम्

AFFIDAVIT

(To be submitted on Rs. 10 stamp paper)

I/We hereby certify that, the above firm has not been ever blacklisted by any Central/State Government/Public Undertaking/Institute on any account.

I/We also certify that, our Firm will supply the item(s) as per the specification given by the Institution and will also abide by all the Terms & Conditions stipulated in Tender.

I/We also certify that, the information given in Bid is true and correct in all aspects and in any case at a later date, it is found that any details provided are false and incorrect, any contract given to the concerned firm or participation may be summarily terminated at any stage, the firm will be blacklisted, and Institute may impose any action as per NIT Rules.

“I/We undertake and confirm that eligible similar works(s) has/have not been got executed through another contractor on back-to-back basis. Further that, if such a violation comes to the notice of Department, then I/we shall be debarred for bidding in future forever. Also, if such a violation comes to the notice of Department before date of start of work, the competent authority, AIIMS Deoghar shall be free to forfeit the entire amount of Earnest Money Deposit/Performance Guarantee”.

Business Address: -

Name:

(Signature of Bidder with Firm's Seal)

Place: _____

Dated: _____

आरोग्यम् परमं सुखम्

AGREEMENT (Specimen)

This Agreement is made at Deoghar on this day of..... 2025.

BETWEEN

Director, AIIMS, Deoghar represented through Executive Engineer (Civil), AIIMS, DEOGHAR (hereinafter referred as the) (Address) “**Principal/Owner**”, which expression shall unless repugnant to the meaning or context hereof include its success or sand permitted as signs)

AND

..... (Name and Address of the Individual/firm/Company) through (Hereinafter referred to as the (Details of duly authorized signatory) “**Bidder/Contractor**” and which expression shall unless repugnant to the meaning or context hereof include its success or sand permitted as signs)

Preamble

WHEREAS, the Principal/Owner has floated the Tender (NIT No. AIIMS/Deoghar/ENT/2024-25/08 (herein after refer red to as “**Tender/Bid**”) and intends to award, under laid down organizational procedure, contract for **Provision of “Speech Room & Audiometry Room” in the Dept. of ENT (OPD) at Hospital Complex, AIIMS, Deoghar (Acoustic Work)**, hereinafter referred to as the “**Contract**”.

AND WHEREAS the Principal/Owner values full compliance with all relevant laws of the Land, Rules & Regulations, Economic use of resources and of fairness/ transparency in its relationship with its Bidder(s) and Contractor(s).

AND WHEREAS to meet the purpose afore said both the parties have agreed to enter to this Agreement (hereinafter referred to as “**Pact**”), the terms and conditions of which shall also be read as integral part and parcel of the Tender/Bid documents and Contract between the parties.

The Tendered Value which has been accepted by Competent Authority for “**Provision of “Speech Room & Audiometry Room” in the Dept. of ENT (OPD) at Hospital Complex, AIIMS, Deoghar (Acoustic Work)**” is Rs _____/- (Rupees _____ only).

NOW, THEREFORE, inconsideration of mutual covenants contained in this Pact, the parties hereby agree as follows and this Pact witnesses as under: -

Article - 1 : Commitment of the Principal/Owner.

1. The Principal/Owner commit itself to take all measures necessary to prevent corruption and toobserve the following principles:
 - (a) No employee of the Principal/Owner, personally or through any of his/her

family members, will in connection with the Tender, or the execution of the Contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.

(b) The Principal/Owner will, during the Tender process, treat all Bidder(s) with equity and reason. The Principal/Owner will, in particular, before and during the Tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the Tender process or the Contract execution.

(c) The Principal/Owner shall endeavor to exclude from the Tender process any person, whose conduct in the past has been of a biased nature.

2. If the Principal/Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal Code (IPC)/Prevention of Corruption Act, 1988 (P C Act) or is in violation of the principles herein mentioned or if there be a substantive suspicion in this regard, the Principal/Owner will inform the Chief Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

Article - 2 : Commitment of the Bidder(s)/Contractor(s)

1. It is required that each Bidder/Contractor (including their respective officers, employees and agents) adhere to the highest ethical standard and makes, and report to the Government/Department all suspected acts of **fraud or corruption or Coercion or Collusion** of which it has knowledge or becomes aware, during the tendering process and throughout the negotiation or award of a contract.

2. The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Tender process and during the Contract execution: -

- a. The Bidder(s)/Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal/Owner's employees involved in the Tender process or execution of the Contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the Tender process or during the execution of the Contract.
- b. The Bidder(s)/Contractor(s) will not enter with other Bidder(s) into any undisclosed agreement or understanding, whether formal or informal. This applies

in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to cartelize in the bidding process.

- c. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act. Further the Bidder(s)/Contract(s) will not use improperly, (for the purpose of competition or personal gain), or pass on to others, any information or documents provided by the Principal/Owner as part of the business relationship, regarding plans, technical proposals, and business details, including information contained or transmitted electronically.
 - d. The Bidder(s)/Contractor(s) of foreign origin shall disclose the names and addresses of agents/representatives in India, if any. Similarly, Bidder(s)/Contractor(s) of Indian Nationality shall disclose names and addresses of foreign agents/representatives, if any. Either the Indian agent on behalf of the foreign principal or the foreign principal directly could bid in a tender but not both. Further, in cases where an agent participates in a tender on behalf of one manufacturer, he shall not be allowed to quote on behalf of another manufacturer along with the first manufacturer in a subsequent/parallel tender for the same item.
 - e. The Bidder(s)/Contractor(s) will, when presenting his bid, disclose all payments he has made, is committed to, or intends to make to agents, brokers, or any other intermediaries in connection with the award of the Contract.
3. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.
 4. The Bidder(s)/Contractor(s) will not, directly or through any other person or firm indulge in fraudulent practice **means a willful misrepresentation or omission of facts or submission of fake/forged documents to induce public official to act in reliance thereof, with the purpose of obtaining unjust advantage by or causing damage to justified interest of others and/or to influence the procurement process to the detriment of the Government interests.**
 5. The Bidder(s)/Contractor(s) will not, directly or through any other person or firm use Coercive Practices (means the act of obtaining something, compelling an action, or influencing a decision through intimidation, threat, or the use of force directly or indirectly, where potential or actual injury may be fall upon a person, his/her reputation or property to influence their participation in the tendering process).

Article - 3 : Consequences of Breach.

Without prejudice to any rights that may be available to the Principal/Owner under law or the Contract or its established policies and laid down procedures, the Principal/Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder(s)/Contractor(s) and the Bidder/Contractor accepts and undertakes to respect and uphold the Principal/Owner's absolute right: -

1. If the Bidder(s)/Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article-2 above or in any other form, such as to put his reliability or credibility in question, the Principal/Owner after giving 14 days' notice to the contractor shall have powers to disqualify the Bidder(s)/Contractor(s) from the Tender process or terminate/determine the Contract, if already executed or exclude the Bidder/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by the Principal/Owner. **Such exclusion may be in force for a limited period as decided by the Principal/Owner.**
2. **Forfeiture of EMD/Performance Guarantee/Security Deposit :** If the Principal/Owner has disqualified the Bidder(s) from the Tender process prior to the award of the Contract or terminated/determined the Contractor has accrued the right to terminate/determine the Contract according to Article-3(1), the Principal/Owner apart from exercising any legal rights that may have accrued to the Principal/Owner, may in its considered opinion forfeit the entire amount of Earnest Money Deposit, Performance Guarantee and Security Deposit of the Bidder/Contractor.
3. **Criminal Liability:** If the Principal/Owner obtains knowledge of conduct of a Bidder or Contractor, or of an employee or a representative or an associate of a Bidder or Contractor which constitutes corruption within the meaning of IPC Act, or if the Principal/Owner has substantive suspicion in this regard, the Principal/Owner will inform the same to law enforcing agencies for further investigation.

Article - 4 : Previous Transgression.

1. The Bidder declares that no previous transgressions occurred in the last 05 years with any other Company in any country confirming to the anticorruption approach or with Central Government or State Government or any other Central/State Public Sector Enterprises in India that could justify his exclusion from the Tender process.
2. If the Bidder makes incorrect statement on this subject, he can be disqualified from the Tender process and action can be taken for banning of business dealings/holiday listing of the Bidder/Contractor as deemed fit by the Principal/Owner.

3. If the Bidder/Contractor can prove that he has resorted/recouped the damage caused by him and has installed a suitable corruption prevention system, the Principal/ Owner may, at its own discretion, revoke the exclusion prematurely.

Article - 5 : Equal Treatment of all Bidders/Contractors/Sub-contractors.

1. The Bidder(s)/Contractor(s) undertake(s) to demand from all sub-contractors a commitment in conformity with this Pact. The Bidder/Contractor shall be responsible for any violation(s) of the principles laid down in this agreement/Pact by any of its Sub-contractors/sub-vendors.
2. The Principal/Owner will enter into Pacts on identical terms as this one with all Bidders and Contractors.
3. The Principal/Owner will disqualify Bidders, who do not submit, the duly signed Pact between the Principal/Owner and the bidder, along with the Tender or violate its provisions at any stage of the Tender process, from the Tender process.

Article - 6 : Duration of the Pact.

1. This Pact begins when both the parties have legally sign edit. It expires for the Contractor/Vendor 12 months after the completion of work under the contractor till the continuation of defect liability period, whichever is more and for all other bidders, till the Contract has been awarded.
2. If any claim is made/lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Pacts as specified above, unless it is discharged/determined by the Competent Authority, AIIMS, Deoghar.

Article - 7 : Other Provisions.

3. This Pact is subject to Indian Law, place of performance and jurisdiction is the **Deoghar** of the Principal/Owner, who has floated the Tender.
4. Changes and supplements need to be made in writing. Side agreements have not been unmade.
5. If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners or by one or more partner holding power of attorney signed by all partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by board resolution.
6. Should one or several provisions of this Pact turnout to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intensions.
7. It is agreed term and condition that any dispute or difference arising between the parties

regarding the terms of this Agreement/Pact, any action taken by the Owner/Principal in accordance with this **Agreement/Pact or interpretation thereof shall not be subject to arbitration.**

Article - 8: LEGAL AND PRIOR RIGHTS.

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Integrity Pact will have precedence over the Tender/Contact documents with regard any of the provisions covered under this Pact.

IN WITNESS WHEREOF the parties have signed and executed this Pact at the place and date first above mentioned in the presence of following witnesses: -

.....
(For and on behalf of Bidder/Contractor)

.....
(For and on behalf of Principal/Owner)

WITNESSES:

(Signature, Name and address)

(Signature, Name and address)

Dated:

Dated:

Place:

Place



FORM OF PERFORMANCE SECURITY (GUARANTEE)

1. In consideration of the Director, AIIMS, Deoghar (hereinafter called “the Government”) having offered to accept the terms and conditions of the proposed agreement between_ and _____(hereinafter called “ the said Contractor(s)”) for the work _____(hereinafter called “ the said agreement}” having agreed to production of a irrevocable Bank Guarantee for Rs._____(Rupees____only) as a security/ guarantee from the contractor(s) for compliance of his obligation in accordance with the terms and conditions in the said agreement.

I/We_____ (hereinafter referred to as Bank) hereby (Indicate the name of the Bank) undertake to pay to the Government an amount not exceeding Rs. _____ only) on demand by Government.

2. I/We_ do hereby undertake to pay the (Indicate the name of the Bank) amount due and payable under this Guarantee without any demur, merely on a demand from the Government stating that the amount claimed is required to meet the recoveries due or likely to be due from the said contractor (s). Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the bank under this Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs.____(Rupees_____only).

3. I/We the said bank undertake to pay to the Government any money so demanded notwithstanding any dispute or disputes raised by the contractor (s) in any suit or proceeding pending before any court or Tribunal relating thereto, our liability under this present being absolute and unequivocal.

4. The payment so made by us under this bond shall be valid discharge of our liability for payment there under and the contractor (s) shall have no claim against us for making such payment.

5. I/ We_____ further agree that the guarantee herein contained (Indicate the name of Bank) shall remain in full force and effect during the period that would be taken for the performance of the said agreement and it shall continue to be enforceable till all the dues of the Government under or by virtue of the said agreement have been fully paid, and its claims satisfied or discharged, or till Engineer-in- charge on

behalf of the Government, certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said contractor (s) accordingly discharges this guarantee.

6. I/We _____ further agree with the Government that the (Indicate the name of Bank) Government shall have the fullest liberty without our consent, and without affecting in any manner our obligations hereunder, to vary any of the terms and conditions of the said agreement or to extend time of performance by the said contractor (s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the Government against the said contractor (s) and to forebear or enforce any of the terms and conditions relating to the said agreement & we shall not be relieved from our liability by reasons of any such variation or extension being granted to the said contractor (s) or for any forbearance, act of omission on that part of the Government or any indulgence by the Government to the said contractor (s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

7. The guarantee will not be discharged due to the change in the constitution of the Bank or the contractor (s).

8. We _____ lastly undertake not to revoke this (Indicate the name of Bank) guarantee except with the previous consent of the Government in writing.

9. This Guarantee shall valid up to _____ unless extended on demand by Government, Notwithstanding anything mentioned above, our liability against this Guarantee is restricted to Rs.

(Rupees

_____ only) and unless a claim in writing is lodged with us within six months of the date of expiry or the extended date of expiry of this Guarantee all our liabilities under the Guarantee shall stand discharged.

Dated the _____ day of _____ for _____

(Indicate the name of Bank)

NO DEVIATION CERTIFICATE

Bidder's Name & Address:

To, Faculty In charge, Tender

AIIMS Deoghar

Pin-814152.

1. With reference to our Bid (Reference No. dated) forI works at AIIMS Deoghar, we hereby confirm that we comply with all terms, conditions and specifications of the Bidding Documents read in conjunction with Amendments(s) / Clarification(s) / Addenda / Errata (if any) issued by the Owner prior to opening of Techno – Commercial Bids and the same has been taken into consideration while making our Techno – Commercial Bid & Price Bid and we declare that we have not taken any deviation / exceptions in this regards.

2. We further confirm that any deviation variation or additional conditions etc or any mention, contrary to the Bidding Documents and its Amendments(s) / Clarification(s) / Addenda / Errata (if any) as mentioned at 1.0 above found anywhere in our Techno – Commercial Bid and / or price Bid, implicit or explicit, shall stand unconditionally withdrawn, without any cost implication whatsoever to the Owner, failing which the Bid Security shall be forfeited.

For and on behalf of:

Stamp & Signature:

Name:

Designation:

Date:

(Sign with seal of bidder)

POWER OF ATTORNEY
(On a Stamp Paper of relevant value)

I/ We.....(name and address of the registered office) do hereby constitute, appoint and authorize Sri/Smt (Name and address) who is presently employed with us and holding the position of as our attorney, to act and sign on my/our behalf to participate in the tender no..... for..... (Equipment name).

I/ We hereby also undertake that I/we will be responsible for all action of Sri/Smt..... Undertaken by him/her during the tender process and thereafter on award of the contract. His / her signature is attested below

Dated this the ___ day of 2025 For _____

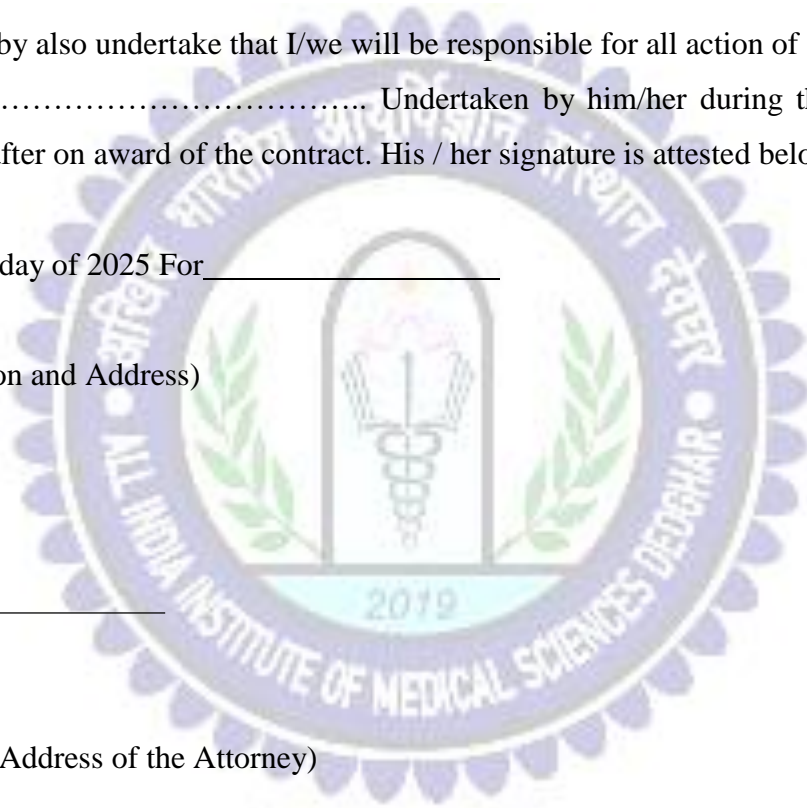
(Name, Designation and Address)

Accepted

(Signature)

(Name, Title, and Address of the Attorney)

Date: _____



आरोग्यम् - परमं सुखम्

CERTIFICATE OF PRICE JUSTIFICATION

[To be given on letter head]

Tender No.:

I/We, M/s._____certify that the rates provided are our best rates and we have not given these services to any Government Department/PSU/Institution for lesser than these rates in last one year.

SIGNATURE AND STAMP OF THE BIDDER



आरोग्यम् परम् सुखम्

MANDATE FORM

(Account/s Information form)

ELECTRONIC CLEARING SERVICE (CREDIT CLEARING) / REAL TIME GROSS SETTLEMENT (RTGS)/ NATIONAL ELECTRONIC TRANSFER (NEFT) / INTRA BANK ACCOUNT TRANSFER FACILITY FOR RECEIVING PAYMENTS

A. DETAILS OF ACCOUNT HOLDER:

NAME OF ACCOUNT HOLDERER / FIRM	
COMPLETE CONTACT ADDRESS	
MOBILE NUMBER / PH NO	
E.MAIL	

B. BANK DETAILS

ACCOUNT NAME (Name appearing in your Cheque Book)	
BRANCH NAME WITH COMPLETE ADDRESS, TELEPHONE NO	
BRANCH CODE	
COMPLETE BANK ACCOUNT NUMBER (Please note that the Bank Account must be in the name of the Firm as appeared in the bill. In case of other Beneficiaries (Non-vendor) the Account name must be in the name of Applicant.	
IFSC CODE	
TYPE OF ACCOUNT (SB/CURRENT/CASH CREDIT)	
MICR CODE OF BANK	

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information, I would not hold the user institution responsible. I have read the option invitation letter and agree to discharge responsibility expected or me as a participant under the scheme.

(.....)

Signature of Customer (Bank's Stamp)

(Bank's stamp)

(.....)

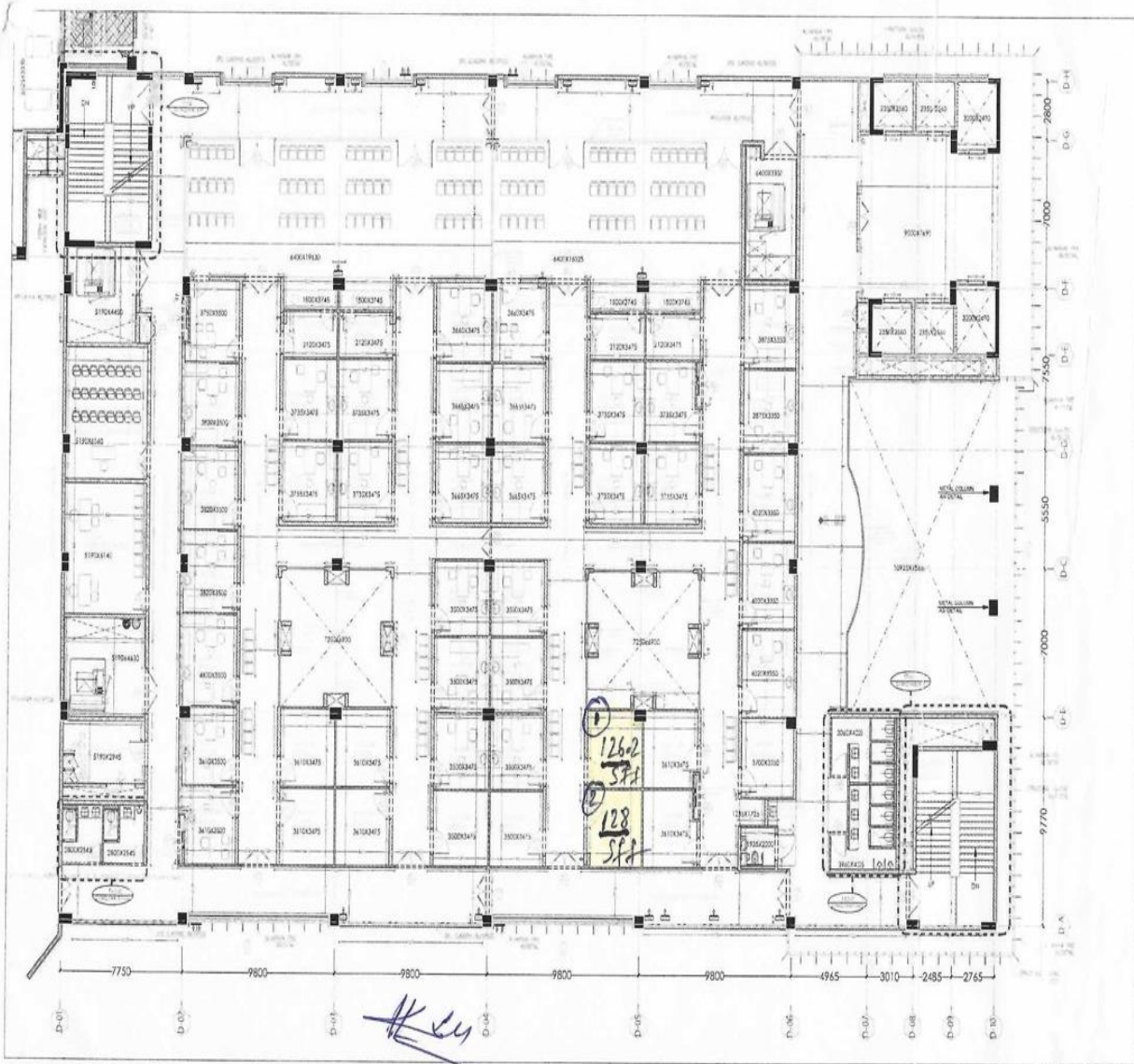
Signature of Customer

Certified that the particulars furnished above are correct as per our records.

Please attach a Cancelled Cheque along with the account information form.

DIAGRAM OF AUDIOLOGY & SPEECH REHABILITATION ROOM

g/c



DOOR SCHEDULE				DOOR SCHEDULE				WINDOW SCHEDULE				CURTAIN GLAZING SCHEDULE				WALL TYPE SCHEDULE			
Sl. No.	Door No.	Material	Remarks	Sl. No.	Door No.	Material	Remarks	Sl. No.	Window No.	Material	Remarks	Sl. No.	Window No.	Material	Remarks	Sl. No.	Wall No.	Material	Remarks
1	101	101	...	13	102	102	...	1	101	101	...	1	101	101	...	1	101	101	...
2	102	102	...	14	103	103	...	2	102	102	...	2	102	102	...	2	102	102	...
3	103	103	...	15	104	104	...	3	103	103	...	3	103	103	...	3	103	103	...
4	104	104	...	16	105	105	...	4	104	104	...	4	104	104	...	4	104	104	...
5	105	105	...	17	106	106	...	5	105	105	...	5	105	105	...	5	105	105	...
6	106	106	...	18	107	107	...	6	106	106	...	6	106	106	...	6	106	106	...
7	107	107	...	19	108	108	...	7	107	107	...	7	107	107	...	7	107	107	...
8	108	108	...	20	109	109	...	8	108	108	...	8	108	108	...	8	108	108	...
9	109	109	...	21	110	110	...	9	109	109	...	9	109	109	...	9	109	109	...
10	110	110	...	22	111	111	...	10	110	110	...	10	110	110	...	10	110	110	...
11	111	111	...	23	112	112	...	11	111	111	...	11	111	111	...	11	111	111	...
12	112	112	...	24	113	113	...	12	112	112	...	12	112	112	...	12	112	112	...
13	113	113	...	25	114	114	...	13	113	113	...	13	113	113	...	13	113	113	...
14	114	114	...	26	115	115	...	14	114	114	...	14	114	114	...	14	114	114	...

Block-D 2nd floor

ENT OPD