





Bid Document

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	Bid Details			
Bid End Date/Time	17-08-2022 15:00:00			
Bid Opening Date/Time	17-08-2022 15:30:00			
Bid Offer Validity (From End Date)	80 (Days)			
Ministry/State Name Ministry Of Health And Family Welfare				
Department Name	Department Of Health And Family Welfare			
Organisation Name All India Institute Of Medical Sciences (aiims)				
Office Name Deoghar				
Total Quantity	14350			
Item Category	Merocel Nasal Pack , Towel , Sterile Gauze pieces , Macintosh rubber sheets , Bandages , Micropore Size 5cm , Micropore Size seven and half cm , Plaster of Paris 4 inch , Plaster of Paris 6 inch , Synthetic Cast 6 inch , Synthetic Cast 4inch , Synthetic Cast 3 inch , Soft Roll 6 inch , Soft Roll 4 inch , Stockinette , Cotton rolls , Sterile Cotton pads , Zig zag cotton rolls , Gauge than , Sterile eye pad , Elastic adhesive dressing , IV cannula Fixator , Surgical Sponge Mop , Crepe Bandage , Band aid , Tegaderm , Absorbable Hemostatic Sponge			
BOQ Title DRESSING MATERIAL				
Minimum Average Annual Turnover of the bidder (For 3 Years)	8 Lakh (s)			
OEM Average Turnover (Last 3 Years)	Years) 34 Lakh (s)			
Years of Past Experience Required for same/similar service	1 Year (s)			
MSE Exemption for Years of Experience and Turnover				
Startup Exemption for Years of Experience and Turnover	No			
Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Author Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 3 (Requested in ATC), Compliance of BoQ specification supporting document *In case any bidder is seeking exemption from Exp Turnover Criteria, the supporting documents to properly the buyer				
Past Performance	10 %			
Bid to RA enabled	Yes			
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Bid Details		
RA Qualification Rule 50% Lowest Priced Technically Qualified Bidders		
Primary product category Merocel Nasal Pack		
Time allowed for Technical Clarifications during technical evaluation	2 Days	
Evaluation Method	Total value wise evaluation	

EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	3.00
EMD Amount	51000

ePBG Detail

Advisory Bank	State Bank of India	
ePBG Percentage(%)	3.00	
Duration of ePBG required (Months).	15	

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

DDA

DEOGHAR, Department of Health and Family Welfare, All India Institute of Medical Sciences (AIIMS), Ministry of Health and Family Welfare (Aiims, Deoghar)

Splitting

Bid splitting not applied.

MII Purchase Preference

MII Purchase Preference	Yes

MSE Purchase Preference

MSE Purchase Preference	Yes

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant /

Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

- 2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and Small Enterprises clause in the bid, the same will get precedence over this clause.
- 5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer)of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.
- 6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
- 8. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 20% of non

MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Merocel Nasal Pack

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type Onbranded	Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	20	60

Towel

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
Brand Type	Olibranded

Technical Specifications

Specification Document	View File
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	200	60

Sterile Gauze Pieces

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	1000	60

Macintosh Rubber Sheets

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document View File

BOQ Detail Document

View File

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	100	60

Bandages

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	3000	60

Micropore Size 5cm

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	View File
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	200	60

Micropore Size Seven And Half Cm

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
Brand Type	Officialided

Technical Specifications

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	200	60

Plaster Of Paris 4 Inch

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type Unbranded

Technical Specifications

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	200	60

Plaster Of Paris 6 Inch

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded	
Brand Type	Unbranded	

Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	200	60

Synthetic Cast 6 Inch

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	200	60

Synthetic Cast 4inch

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	200	60

Synthetic Cast 3 Inch

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	100	60

Soft Roll 6 Inch

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded

Technical Specifications

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	500	60

Soft Roll 4 Inch

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded

Technical Specifications

Specification Document	View File
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	600	60

Stockinette

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded

Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	View File

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	300	60

Cotton Rolls

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	500	60

Sterile Cotton Pads

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
1	

Technical Specifications

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	300	60

Zig Zag Cotton Rolls

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	250	60

Gauge Than

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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	Brand Type	Unbranded	

Technical Specifications

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BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	250	60

Sterile Eye Pad

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	II I	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	30	60

Elastic Adhesive Dressing

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	500	60

IV Cannula Fixator

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Brand Type	Unbranded

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	3000	60

Surgical Sponge Mop

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

D 17	
Brand Type	Unbranded

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	1000	60

Crepe Bandage

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

B 17	
Brand Type	Unbranded

Technical Specifications

Specification Document	View File
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	500	60

Band Aid

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	500	60

Tegaderm

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	200	60

Absorbable Hemostatic Sponge

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Manoj Kumar Saurabh	814142,PANCHAYAT TRAINING INSTITUTE, NEAR DABARGRAM, JASIDIH, DEOGHAR,JHARKHAND-814142	300	60

Buyer Added Bid Specific Terms and Conditions

- 1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- 3. Make in india specific authorisation certificate needs to be enclosed.

4. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

5. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

6. Generic

Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 1 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

7. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

8. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 1 year before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

9. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
 - (i) Inhibit the desires and designed function of the equipment.
 - (ii) Cause physical damage to the user or equipment during the exploitation.
 - (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due

to activation of any such malicious code in embedded software.

10. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

11. Generic

Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

12. Scope of Supply

Scope of supply (Bid price to include all cost components): Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- Affidavit must be given that firm is not blacklisted in Government/PSU organization.
- 2. Both bidder and OEM should be ISO certified.
- 3. Bidder must have valid GST return. Copy of GST return of last three months should be uploaded.
- 4. Bidder/OEM must provide catalogue of the same product listed in the tender.
- 5. Should provide sample of all the products. Financial bid will be opened after sample is accepted.

Disclaimer

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The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is also governed by the General Terms and Conditions

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---